



CINCINNATI, OH * INDIANAPOLIS, IN * MUNCIE, IN * LAS VEGAS, NV * HORSEHEADS, NY

March 31, 2009

Karen Mahnk
[REDACTED]
[REDACTED]

Dear Ms. Mahnk,

Thank you for your correspondence regarding your account in our office. Please be advised your defaulted student loan was placed in our office for collections by United Student Aid Funds, Inc. on November 30th, 2008. On February 5th, 2009 you advised our representative that your student loans had all been previously consolidated. On February 6th, 2009, a statement of your account and a copy of your promissory note were sent to your home address.

Our office verified your account as valid and continued collection efforts. Our office had not received any confirmation or documentation of your consolidation until March 9, 2009 and all involuntary collection efforts were ceased at this time. We apologize for any misunderstanding this situation may have caused and we will continue to cease all communication until this matter is resolved.

If we can be of any further service, please don't hesitate to contact Senior Manager Joe Del Prince toll free at 1-800-347-8209.

Sincerely,

A handwritten signature in black ink, appearing to read "T. R. Smith", written over a horizontal line.

Thomas R. Smith
General Revenue Corporation

This is an attempt to collect a debt; any information obtained will be used for that purpose.